

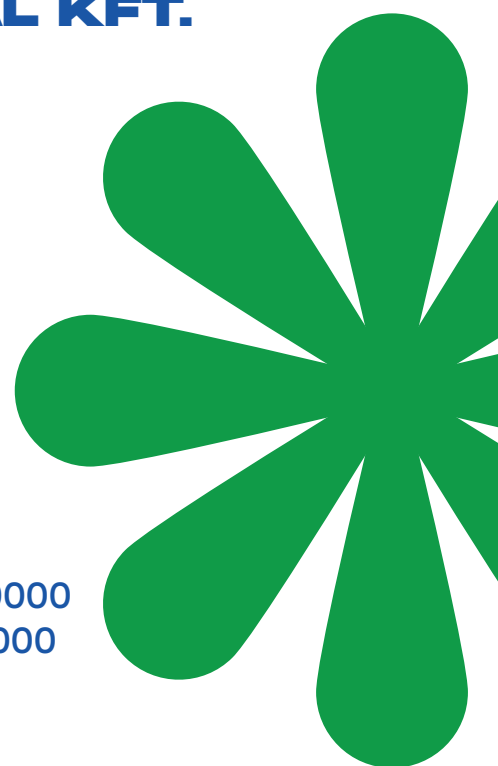
FESTIVAL TRAVEL INTERNATIONAL KFT.

Principal activity: 7912. Tour operator
BFKH licence number: U-001407

Office: 1055 Budapest, Szent István körút 29.
Phone number: +36 70 339 6339
E-mail address: info@festivaltravel.hu

Tax number: 24125262-2-43
Community tax number: HU 24125262
Company registration number: 01 09 991628

Bank account number OTP HUF: 11703006-20465748-00000000
Bank account number OTP EUR: 11763031-27057885-00000000



COMPLAINTS HANDLING COMPLAINT HANDLING ON THE SPOT

Any complaint must be made verbally to the local representative during the journey.

Methods of handling complaints afterwards

- 1) By post to the address of the travel agency
- 2) E-mail: info@festivaltravel.hu
- 3) In person at the office, Monday-Friday 9:00-17:00

In the event of a breach of consumer protection rules, consumers can take their complaints to the competent district offices in their area.

The contact details of the district offices can be found here: <https://jarasinfo.gov.hu>

SUPERVISORY ORGANIZATION

Government Office of the Capital of Budapest
Department of Trade, Military Technology, Export Control and
Precious Metals Authentication
Tourism and Warehousing - Inspection Department

Address: 1124 Budapest, Németvölgyi út 37-39
Postal address: 1534 Budapest BKKP, Pf: 919

